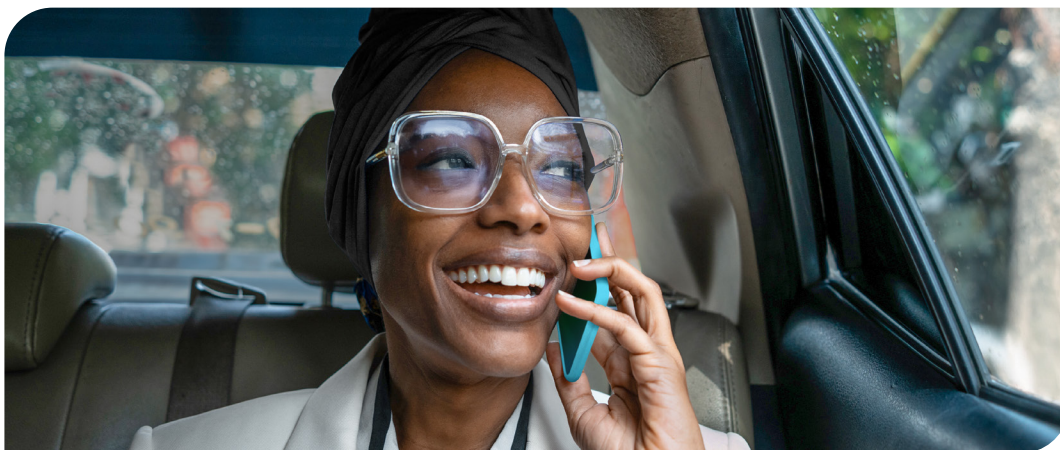




NAVIGATING PRIOR AUTHORIZATION WITH UBRELVY COMPLETE

An easy-to-follow guide to help explain the steps involved, clarify your role in the process, and outline how to access your prescribed treatment.



UNDERSTANDING PRIOR AUTHORIZATION (PA): WHAT IT IS AND WHY IT MATTERS

What is prior authorization?

Sometimes before you can get certain medicines or treatments like UBRELVY, your doctor needs approval from your insurance provider. It's a way for your doctor to show that their recommended treatment plan is best to address your condition. You can think of prior authorization as a thumbs-up from your health insurance.

Why does my medicine or treatment need a prior authorization?

Your insurance company uses this process to confirm that a treatment is medically necessary and to keep track of costs. If you don't have prior authorization approval before getting your medicine, your insurance might not pay for your medicine, and you'll have to cover the cost out of pocket.

See the next page for a step-by-step outline
on how the process works and your role.

PRIOR AUTHORIZATION PROCESS

UBRELVY Complete provides support throughout the prior authorization process when you need it. Below is an outline on what the prior authorization process may look like for UBRELVY.

1

Submission

If required, your doctor will submit a prior authorization request to your insurance company for UBRELVY. This is where the prepared paperwork and medical records come in handy to help with the approval process.

- **Collect your paperwork:**

This includes past and current migraine medicines you may have tried or been on at some point. Your insurance company may also want to know the average number of migraine days you experience each month.

- **Complete your forms:**

Work with your doctor's office to make sure all required forms are filled out correctly and completely with your information and medical details. It doesn't hurt to double-check the information, as the smallest mistake may turn into a denial.

2

Review

While your prior authorization is getting reviewed and/or approved, UBRELVY Complete offers up to 2 free fills* so you can start treatment right away. **After the 2 free fills**, you will begin to pay the amount required by your insurance company once the prior authorization is approved.

- **How long does the process take?**

Normally, it takes about 5 to 10 days, but in some instances, it can take up to 30 days or longer. Sometimes it can be expedited and done in several days.

*Eligibility: Available to patients with commercial insurance coverage for UBRELVY who meet eligibility criteria. This co-pay assistance program is not available to patients receiving prescription reimbursement under any federal, state, or government-funded insurance programs (for example, Medicare [including Part D], Medicare Advantage, Medigap, Medicaid, TRICARE, Department of Defense, or Veterans Affairs programs) or where prohibited by law. Offer subject to change or termination without notice. Restrictions, including monthly maximums, may apply. This is not health insurance. **For full Terms and Conditions, visit [UBRELVY.com/savings-terms](https://abbvie.com/savings-terms) or call 1-844-482-7358 for additional information. To learn about AbbVie's privacy practices and your privacy choices, visit <https://abbvie.com/privacy>.**

PRIOR AUTHORIZATION **PROCESS** (CONT'D)

3

Decision

Your decision will be an approval or a denial. If your prior authorization is approved, it usually lasts for 6 to 12 months, so there's no need to do the process again! If it is denied, your doctor may need more information to resubmit, or you can file an appeal.

- **If your prior authorization is denied**, you should receive a denial letter—either in the mail or by email—directly from your insurance company. Your doctor will receive the same letter.
- **Remember, call your pharmacy and doctor's office to check the status of your prior authorization before picking up your prescription.** This will help ensure your prescription is ready when you arrive.



If you have questions about the prior authorization process, chat with us live **24/7** on [UBRELVY.com](https://www.ubrelvy.com) or call **1.844.UBRELVY** (1.844.482.7358)[†] to speak with a live representative to get answers and assistance.

[†]Help is available via the UBRELVY Complete Contact Center Monday through Friday, from 8:00 AM to 8:00 PM ET, except for holidays.

MANAGING A PRIOR AUTHORIZATION DENIAL

Prior authorizations can be denied for various reasons, including:

Incomplete or incorrect information:

Your forms could be missing or include incorrect patient information (e.g., insurance ID, date of birth). The billing codes or service descriptions could be wrong, or documentation to support the request for prior authorization may be missing.

Administrative errors:

The request was not submitted, was submitted late, or was submitted to the wrong insurance company, or the authorization expired before the medicine was picked up at the pharmacy.

Lack of medical necessity or step therapy requirements:

Your insurance company may decide that the specific medicine being prescribed is not medically necessary based on their coverage guidelines or that you should try using a different treatment as first step.

- **Step therapy** requires you to try a less expensive medicine, such as a generic, on your insurance company's drug list (formulary) before "stepping up" to a higher-tiered medicine.



When you have questions, connect with a live person

Chat with us live **24/7** on [UBRELVY.com](https://www.ubrelvy.com) or call to talk with one of our live representatives who can help answer questions about the prior authorization process and other topics related to UBRELVY.

Help is available via the UBRELVY Complete Contact Center Monday through Friday, from 8:00 AM to 8:00 PM ET, except for holidays.

Call [1.844.UBRELVY](tel:1844UBRELVY) (1.844.482.7358)



Haven't enrolled in UBRELVY Complete yet?

[Sign up today](#) for support and resources to help you start and stay on track with your prescribed treatment plan.

What is UBRELVY® (ubrogepant)?

UBRELVY is a prescription medicine used for the acute treatment of migraine attacks with or without aura in adults. UBRELVY is not used to prevent migraine headaches.

IMPORTANT SAFETY INFORMATION

Do not take UBRELVY if you are taking medicines known as strong CYP3A4 inhibitors, such as ketoconazole, clarithromycin, or itraconazole, or if you are allergic to UBRELVY or any of its ingredients.

Before taking UBRELVY, tell your healthcare provider about all your medical conditions, including if you:

- Have high blood pressure
- Have circulation problems in your fingers and toes
- Have liver problems
- Have kidney problems
- Are pregnant or plan to become pregnant
- Are breastfeeding or plan to breastfeed

Tell your healthcare provider about all the medicines you take, including prescription and over-the-counter medicines, vitamins, and herbal supplements. Your healthcare provider can tell you if it is safe to take UBRELVY with other medicines.

UBRELVY may cause serious side effects, including:

- **Allergic reactions:** Most reactions happened within hours after taking UBRELVY and were not serious. Some reactions may occur days after taking UBRELVY. Call your healthcare provider or get emergency help right away if you have swelling of the face, mouth, tongue, or throat or trouble breathing.
- **High blood pressure:** New or worsening of high blood pressure can happen. Contact your healthcare provider if you have an increase in blood pressure.
- **Raynaud's phenomenon:** A type of circulation problem can worsen or happen. Raynaud's phenomenon can lead to your fingers or toes feeling numb, cool, or painful, or changing color from pale, to blue, to red. Contact your healthcare provider if these symptoms occur.

The most common side effects of UBRELVY are nausea (4%) and sleepiness (3%). These are not all of the possible side effects of UBRELVY.

You are encouraged to report negative side effects of prescription drugs to the FDA. Visit www.fda.gov/medwatch or call 1-800-FDA-1088.

If you are having difficulty paying for your medicine, AbbVie may be able to help. Visit AbbVie.com/PatientAccessSupport to learn more.

Please see full [Prescribing Information](#), including [Patient Information](#), and discuss with your doctor.